

Healthy Hospitality™

Keep Staff & Customers
Healthier



Essential Tools to Improve Health at Work



Welcome to Healthy Hospitality™

If there is anything we have learned from the recent ups and downs of business, it is the importance of staying healthy, especially in the hospitality sector. Coming into close, physical contact with our employees and customers is at the very heart of what we do. Protecting and reassuring both staff and customers has taken on greater meaning and responsibility.

Why we created Healthy Hospitality™

Do you know how to teach your team how to control the nasty little microorganisms that create sickness and business disruption? Too often the answer is no!

In the Healthy Hospitality™ program, you will find all the basics of keeping your staff and their customers safer and healthier.



When your staff know the basics of delivering healthy hospitality, they will be more confident and relaxed, improving their interactions with your customers. From contact with your staff, customers may also learn a bit about staying healthy. Customers will be more relaxed and will deeply appreciate your thoughtfulness and concern for their well-being.

Health is important to everyone. This program is your contribution to that effort.

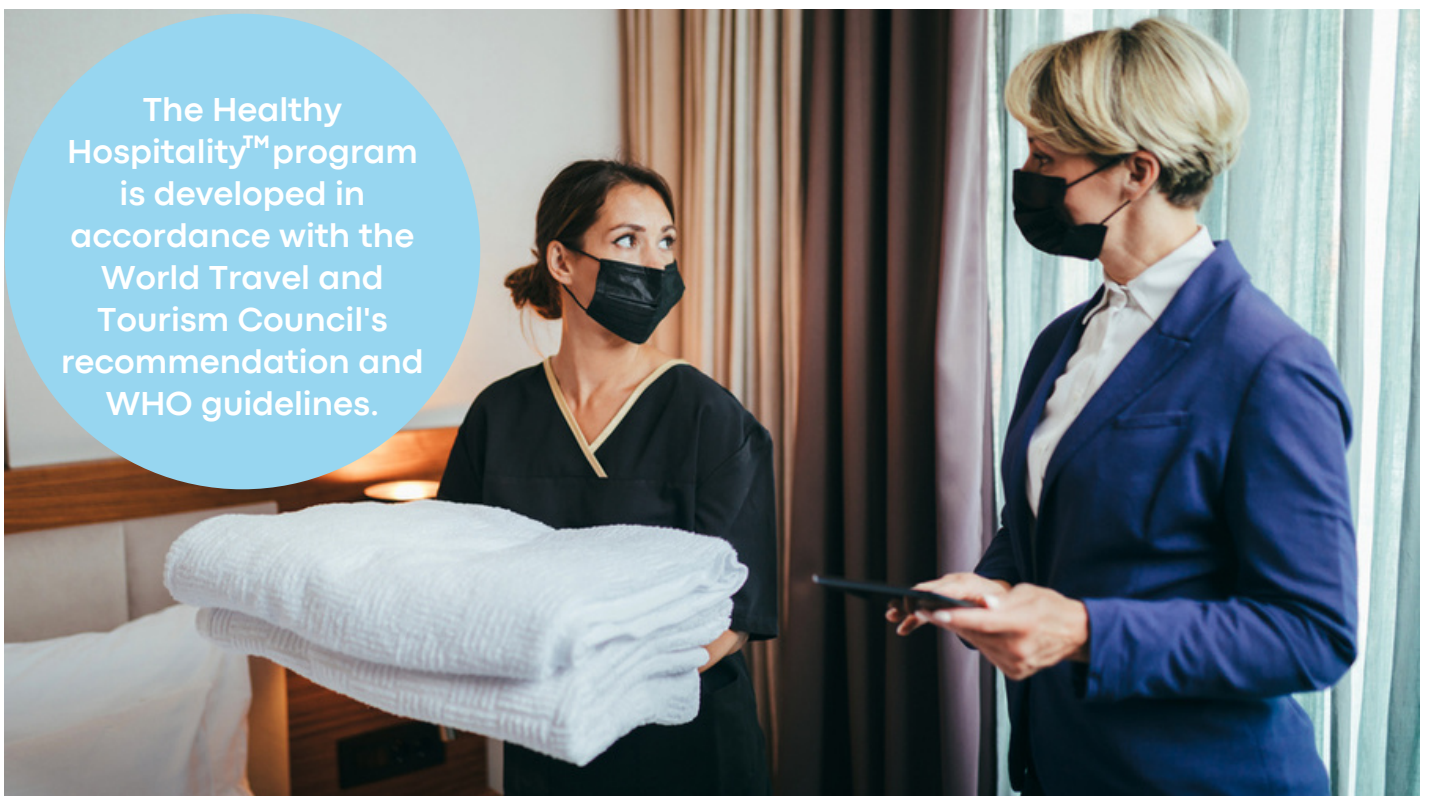
Why Health Hospitality™?

Ensuring the health and safety of staff and customers is the job of every organization. It is a legal responsibility, an ethical duty, and a smart business practice. We have used up-to-date resources to present the information and tools needed to stay healthier including:

- Types of germs and the different ways they spread
- When and how to properly wear a face mask
- Handwashing techniques including sanitizers
- (Re)learning how to cough and sneeze
- The importance of social distancing
- How and when to wear disposable gloves including how to put them on and take them off correctly



These skills are simple things to do, and are the best ways to prevent the spread of disease. The pandemic has shown us that many people do not know these basic ways to stay healthy and reduce the spread of germs. Sustainable solutions require behavior change.



The Healthy Hospitality™ program is developed in accordance with the World Travel and Tourism Council's recommendation and WHO guidelines.









How the Healthy Hospitality™ program works

Health Hospitality™ is an online, on-demand, self-guided six module training program that delivers the “how” and “why” of Health Hospitality™ best practices. With its easy-to-understand language and clear step-by-step guidance, owners, managers, and employees can learn the proper methods and behaviors to keep staff and customers safer and healthier. Prepared by public health and travel experts specifically for the hospitality sector, Healthy Hospitality™ delivers the essential knowledge to reduce the spread of unwanted germs.

The six topics covered are:

- 01 Germs, germs, germs! Let's stop spreading them.
- 02 Hand washing. Keep it clean.
- 03 Masks: Who is that masked hero? You!
- 04 Social distancing. Keeping germs away!
- 05 Achoo! Cough and sneeze etiquette.
- 06 Disposable gloves: On, Off, and Out Safely

All six of the modules contain:

-  Learning objectives
-  Narrated content
-  Visually rich, diverse images
-  Short quizzes
-  Brief Knowledge Check
-  Navigation controls
-  Printable Infographics
-  Glossary

This easy-to-deliver program ensures continuing professional development programs for the team at your organization.

Pricing and Training Options

Finding the training option that is best for your organization depends on the size of your team and your business goals. Select the option that fits your needs.

SINGLE COURSE, ON DEMAND ONLINE OPTION:



The Healthy Hospitality™ course is available for \$79.00 USD individuals or members of team with fewer than ten members to purchase individually. Each person registers for the course, pays the purchase price, and then receives an email with registration information to begin online learning. It's quick, fast, and convenient!

Click [here](#) to complete your purchase.

FOR TEAMS OF TEN PEOPLE OR MORE:



The Healthy Hospitality program produces the best results if every member of the organization including owners and top management completes the course.

To receive your exclusive pricing package with added benefits, please complete and submit [this short, easy to fill form](#). Your pricing information will be provided quickly!

SELF-HOSTING:



For organizations that have an online platform and would like to host the Healthy Hospitality™ program in-house, please contact us directly to discuss how we can best meet your training needs. Also inquire about our "Train-the-Trainer" program.

ADDITIONAL TRAINING:

Does your team need support to maximize the benefits of the Healthy Hospitality™ program? Virtual, affordable training is available from our team of experts. On-site training can be provided too. [Send us an email](#) and tell us about your training needs.

Frequently Asked Questions



What topics does Healthy Hospitality™ cover?

The on-demand, online Healthy Hospitality™ program includes scientifically proven information and skills about germs and how they spread disease; what masks do and how to wear them properly; correct hand washing; social distancing; (re)learning how to protect yourself when sneezing and coughing; and how to put on and take off disposable gloves.

What features does the course include?

This easy-to-use online course is self-guided and on demand so that you can learn when it is convenient for you. The content is offered in straight-forward English with text and narration to help with comprehension. Learning and retention tools include quizzes to reinforce key points, downloadable infographics, and a glossary. Look for our blogs for related information.

What are the benefits to employers?

Healthy Hospitality™ improves operational and staff preparation for a safer and healthier workplace; reduces sick days (absenteeism); reduces the spread of germs when employees come to work sick (presenteeism); rebuilds trust and confidence in hospitality services; reliably trains content of the World Health Organization (WHO), US Centers for Disease Control and Prevention (CDC), and longstanding, well-recognized, scientific research; and demonstrate the investment in your most important asset – your workforce!

How much does the course cost?

Please visit our website for more information about pricing options.

What other services does the company offer?

The Team at Medical Tourism Training delivers consulting services to promote and expand wellness, health, medical, and accessible travel. Contact us today!

About Healthy Hospitality™ by Medical Tourism Training, Inc.



The Healthy Hospitality™ program is developed and managed by Medical Tourism Training as part of its extensive library of online and on-site training programs. Healthy Hospitality™ content was created by public health and hospitality experts based on reliable research resources, industry trends, and best practices for online education.

Founded in 2009, Medical Tourism Training offers training, consulting, and assessment services to governments, healthcare providers, facilitators, hotels & spas, hospitality services, and other businesses engaged in wellness, health, medical, and accessible travel.

About Elizabeth Ziembra, President, Medical Tourism Training



Ms. Elizabeth Ziembra, JD, MPH, is a pioneer in the fields of wellness, health, and medical travel having established Medical Tourism Training in 2009 as the first training company dedicated to the specific needs of the sector. Since then, the company has grown to include clients from the medical, dental, health, wellness, accessible, and tourism sectors.

With a record of success in training and consulting projects around the world, Ms. Ziembra works with governments, healthcare providers, associations, health clusters, and hospitality services conducting training programs, market research, marketing, organizational and business development, and other services to assist clients to achieve their goals.

Connect with Ms. Ziembra on her [LinkedIn page](#).



Questions? Contact us.

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